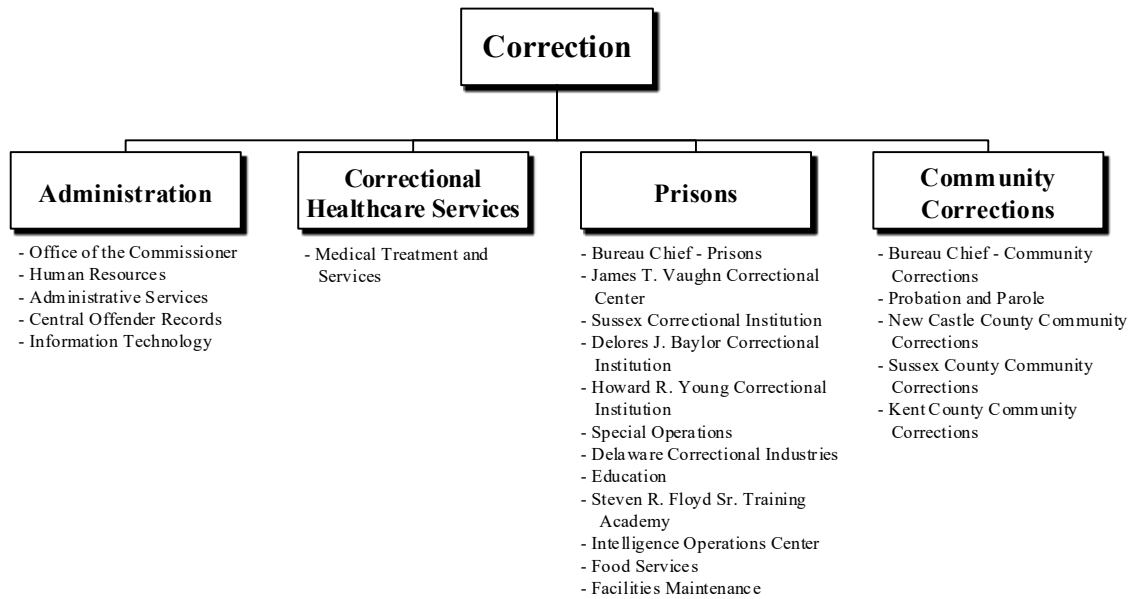
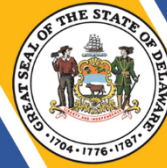
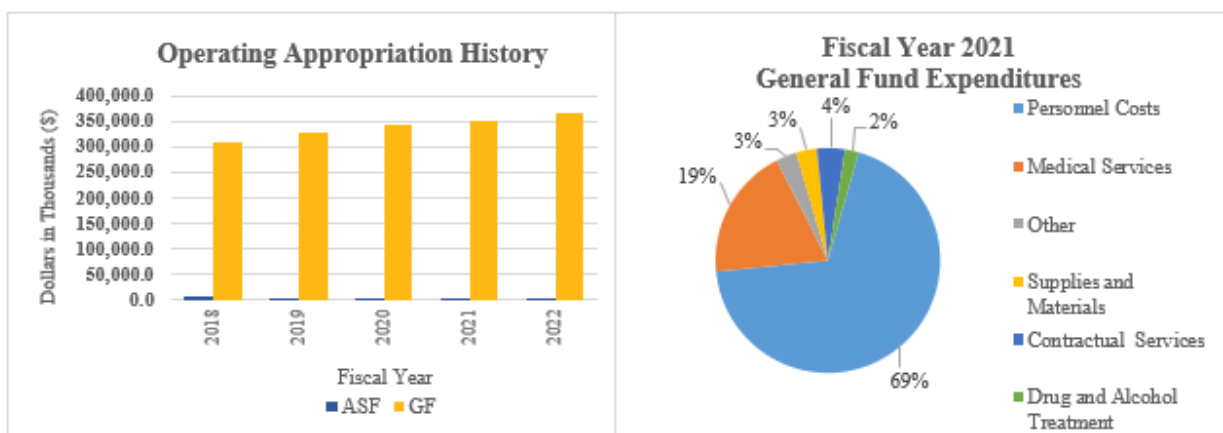


Correction

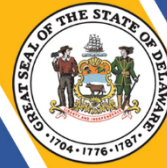


At a Glance

- Enhance public safety through the supervision of 4,500 adult offenders and 10,000 probationers within Department of Correction (DOC) facilities and communities;
- Create an environment conducive to productive offender programming and treatment;
- Maintain a stable and skilled workforce through recruitment initiatives and varied professional development opportunities;
- Maintain a system-wide emergency preparedness response capability; and
- Ensure every offender receives healthcare, substance abuse and mental health treatment services in compliance with National Commission on Correctional Health Care standards.



Correction



Overview

The mission of DOC is to protect the public by supervising adult offenders through safe and humane services, programs and facilities. The department is comprised of the Office of the Commissioner, Bureau of Administrative Services, Bureau of Healthcare, Substance Abuse and Mental Health Services, Bureau of Prisons and Bureau of Community Corrections.

On the Web

For more information visit doc.delaware.gov.

Performance Measures

IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
38-01-01	<i>Office of the Commissioner</i>			
	# of random/periodic Internal Affairs rechecks	2,540	2,540	2,540
	# of positive media stories generated	91	95	100
	# of victim notification letters	11,306	15,000	15,000
38-01-02	<i>Human Resources</i>			
	# of random drugs tests of employees	235	2,368	2,368
	# of grievances at Commissioner's level	27	35	30
38-01-03	<i>Planning, Research and Reentry</i>			
	# of statistical data responses	125	125	125
	# of community partnerships overseen via multi-disciplinary DOC committee	14	12	12
38-01-04	<i>Education*</i>			
	# of offenders enrolled in academic, vocational and life skills	690	1,036	1,097
	# of GEDs earned	15	50	63

Correction



IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
	# of high school diplomas earned	27	31	36
	# of vocational certificates earned	152	220	264
	<i>*Performance results impacted by COVID-19.</i>			
38-01-10	Administrative Services			
	# of payment vouchers reported as exceptions on quarterly reconciliation	20	0	0
	# of purchase orders reported as exceptions on quarterly reconciliation	0	0	0
	# of days to complete the monthly procurement card reconciliation from end of billing cycle	38	30	25
	# of on-demand payroll checks processed	175	140	140
38-01-12	Central Offender Records			
	# of admissions processed	8,636	10,000	11,500
	# of felony transmittal requests/research	6,209	6,500	8,000
	# of sentences calculated	12,853	16,000	20,000
	# of releases processed	7,328	9,000	10,000
	# of tax credit requests	704	800	800
38-01-14	Information Technology			
	% of high priority help desk calls resolved within one hour	92	93	94
38-02-01	Medical Treatment and Services			
	% of sick calls requests in which face-to-face with a clinician occurs within 24 hours	49	80	85
	% of chronic care enrolled patients seen in follow-up appointment when due	63	80	85
	% of patients in the Residential Treatment Unit that are offered a minimum of 10 hours of	95	95	95

Correction



IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
	structured therapeutic time per week			
	% of classified patients that completed a substance use disorder program	49	80	80
	% of patients on Medication Assisted Treatment (MAT) at the time of discharge who are connected to a treatment provider in the community to continue MAT post release	*	80	85
	*New performance measure, no data available for FY21.			
38-04-01	Bureau Chief - Prisons			
	# of offenders classified to: drug treatment programs, work release and supervised custody	1,347	1,500	1,800
	# of offenders recommended for truth in sentencing modifications	7	10	15
	# of security/custody level classifications (initial/reclassifications)	1,423/4,920	3,000/5,000	3,500/5,550
	# of interstate compact/contract cases (in-state/out-of-state)	32/102	35/105	35/105
	# of Quality Assessment Audits completed	12	12	12
	# of Level Service Inventory Revised assessments	1,619	1,750	1,750
	# of Quality Assessment Audits completed	12	12	12
38-04-03	James T. Vaughn Correctional Center			
	# of offender work hours:			
	community service	15,309	21,000	21,000
	food service	319,068	385,000	385,000
	maintenance	87,160	87,000	87,000
	janitorial	340,725	355,000	355,000
	laundry	74,040	74,000	74,000

Correction



IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
	other*	192,039	230,000	230,000
	\$ cost avoidance at \$9.25 minimum wage in FY21 & FY22 (1/2 year); increase to \$10.50 Jan 1, 2022 (thousands)	9,512.2	11,376.0	12,096.0
	# of Braille pages produced:			
	Braille transcription	31,073	43,000	43,000
	large print	31,073	43,000	43,000
	graphics	653	4,000	4,000
	digital pages	416	18,000	18,000
	# of program participants:			
	Sex Offender Treatment	110	135	135
	Alcoholics Anonymous	0	50	50
	Alternatives to Violence	0	65	65
	Weekly Religious Activities	410	450	450
	Gamblers Anonymous	0	50	50
	Thresholds	0	50	50
	Gateway	62	90	90
	# of video court/teleconferences**	1,726	1,800	1,800
	*Includes barbers, central supply, commissary, clerks, education workers, yard workers, etc. **Increase in video court/teleconferences due to COVID-19 pandemic. Note: Performance results impacted by COVID-19.			
38-04-04	Sussex Correctional Institution			
	# of offender work hours:			
	food service	68,811	82,000	82,000
	maintenance	974	1,700	1,700
	janitorial	132,458	130,000	130,000
	laundry	37,034	40,000	40,000
	other*	217,941	365,000	365,000
	\$ cost avoidance at \$9.25 minimum wage in FY21 & FY22 (1/2 year); increase to \$10.50 Jan 1, 2022 (thousands)	4,229.3	6,109.7	6,496.4
	# of escapes	0	0	0

Correction



IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
	# of program participants:			
	Sex Offender Treatment	93	100	100
	R2R (Replaced Key)	107	100	100
	Alcoholics Anonymous	0	0	0
	Alternatives to Violence	0	0	0
	Reflections	63	100	100
	6 for 1	115	250	250
	Parenting Class	0	25	25
	Arts Program**	0	10	10
	# of video court/teleconferences***	11,038	20,000	20,000
	<i>*Includes barbers, central supply, commissary, clerks, education workers, yard workers, etc.</i> <i>**Program temporarily suspended at the end of Fiscal Year 2019, anticipate reinstatement in Fiscal Year 2022. This is a separate program from the Prison Arts Program.</i> <i>***Increase in video court/teleconferences due to COVID-19 pandemic.</i> <i>Note: Performance results impacted by COVID-19.</i>			
38-04-05	Delores J. Baylor Correctional Institution*			
	# of offender work hours:			
	food service	37,461	58,000	58,000
	janitorial	24,670	25,000	25,000
	laundry	12,000	13,000	13,000
	other*	4,772	5,000	5,000
	\$ cost avoidance at \$9.25 minimum wage in FY21 & FY22 (1/2 year); increase to \$10.50 Jan 1, 2022 (thousands)	729.9	997.4	1,060.5
	# of escapes	0	0	0
	# of program participants:			
	SOAR	21	70	70
	R2R (Replaced Key Village)	21	68	68
	Structured Care Unit	44	84	84
	Trauma Healing Workshops	2	4	4
	6 for 1	243	860	860
	Sex Offender Treatment**	0	1	1
	# of video court/teleconferences***	3,655	3,500	3,500
	<i>*Includes barbers, central supply, commissary, clerks, education workers, yard workers, etc.</i> <i>**Sex Offender Treatment is provided as needed and there isn't a consistent population base enrolled in this program at this facility.</i> <i>***Increase in video court/teleconferences due to COVID-19 pandemic.</i> <i>Note: Performance results impacted by COVID-19.</i>			

Correction



IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
38-04-06	Howard R. Young Correctional Institution			
	# of offender work hours:			
	food service	182,014	124,000	124,000
	maintenance	0	0	0
	janitorial	58,865	70,000	70,000
	laundry	19,797	15,000	15,000
	other*	160,068	105,000	105,000
	\$ cost avoidance at \$9.25 minimum wage in FY21 & FY22 (1/2 year); increase to \$10.50 Jan 1, 2022 (thousands)	3,891.9	3,100.8	3,297.0
	# of escapes	0	0	0
	# of program participants:			
	Sex Offender Treatment	58	50	50
	R2R (Replaced Key)	128	225	225
	6 for 1	382	800	800
	Head Start Home	68	180	180
	Inside/Out	0	30	30
	Alternatives to Violence	0	150	150
	Youth Criminal Offenders	5	15	15
	# of video court/teleconferences**	13,698	9,000	9,000
	*Includes barbers, central supply, commissary, clerks, education workers, yard workers, etc.			
	**Increase in video court/teleconferences due to COVID-19 pandemic.			
	Note: Performance results impacted by COVID-19.			
38-04-08	Special Operations			
	# of offenders transported	2,405	10,000	10,000
	# of Correctional Emergency Response Team missions	89	150	150
	# of K-9 teams certified to Police Dog Level 1	23	26	26
	# of detector dogs trained and operational	7	7	7
	# of Correctional Emergency Response Team trainings (CERT/CIG/CNT/CISM)	48	104	104
	Note: Performance results impacted by COVID-19			
38-04-09	Delaware Correctional Industries			
	# of offenders employed	136	145	155
	\$ net sales (thousands)	1,169.0	1,250.0	1,140.0
	# of completed work orders	2,151	2,350	2,475

Correction



IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
<i>Note: Performance results impacted by COVID-19</i>				
38-04-12	Steven R. Floyd Sr. Training Academy			
	# of training educator series certifications/continuing education courses/seminars completed	19	30	30
	# of 9mm transition courses (15 officers per course)	20	25	40
	# of range training hours	2,500	2,500	2,500
	# of correctional officer recruits graduating from Correctional Employee Initial Training	116	240	240
	# of probation officer recruits graduating from Basic Officer Training Course	24	40	40
<i>*Performance results impacted by COVID-19.</i>				
38-04-13	Intelligence Operations Center			
	# of requests for information	48	60	100
	# of requests for service	67	100	150
	# of intelligence products	37	45	50
	# of assists to institutions	103	160	200
	# of assists to partner agencies	63	240	250
<i>*Performance results impacted by COVID-19.</i>				
38-04-20	Food Services			
	# of offenders trained in food safety	134	141	148
	# of Central Supply accident-free miles	26,549	26,549	26,549
	# of offender grievances related to food service	298	283	268
	# of meals prepared*	5,499,112	5,599,112	5,700,134
<i>*Decrease in meals prepared due to reduced offender population.</i>				
38-04-40	Facilities Maintenance			
	# of work orders completed	24,619	21,000	21,000
	% of work orders completed within 30 days	99	100	100

Correction



IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
38-06-01	Bureau Chief - Community Corrections			
	% of provider compliance with contractual agreements	100	100	100
	% of bureau polices reviewed	100	100	100
	# of grants monitored	2	1	1
38-06-02	Probation and Parole			
	Average caseload size:			
	Level I	161	230	200
	Level II	47	65	60
	Level III	24	30	30
	Level IV (Home Confinement)	17	20	20
	Pretrial	63	50	50
	% of positive Safe Streets curfew checks	63	70	70
	% of positive urine tests			
	Level I - III	58	50	50
	Level IV/HC	37	25	30
	# of Level of Service Inventory - Revised completed	2,517	4,000	3,500
	# of monitoring units in service:			
	Standard - HC	200	200	200
38-06-07	Cell - HC	50	100	50
	GPS	540	500	540
	Alcohol Device Monitoring	122	130	122
	Sussex County Community Corrections			
	% of successful releases	97	95	98
	# of community service hours	68,506	125,000	75,000
	\$ cost avoidance at \$9.25 minimum wage in FY21 & FY22 (1/2 year); increase to \$10.50 Jan 1, 2022 (thousands)	633.7	1,234.4	787.5
	# of walk-aways	5	20	20
	# of programs available to residents	16	25	30
	# of participants in all programs	1,556	2,000	2,250

Correction



IPU	Performance Measure Name	Fiscal Year 2021 Actual	Fiscal Year 2022 Budget	Fiscal Year 2023 Governor's Recommended
38-06-08	<i>Kent County Community Corrections</i>			
	% of successful releases	85	80	90
	# of community service hours	7,621	7,500	13,200
	\$ cost avoidance at \$9.25 minimum wage in FY21 & FY22 (1/2 year); increase to \$10.50 Jan 1, 2022 (thousands)	70.5	74.1	138.6
	# of walk-aways	1	10	2
	# of programs available to residents	8	11	10
	# of participants in all programs	762	750	1,500
38-06-13	<i>Hazel D. Plant Women's Treatment Facility</i>			
	% of successful releases	91	95	95
	# of community service hours	1,662	1,800	1,800
	\$ cost avoidance at \$9.25 minimum wage in FY21 & FY22 (1/2 year); increase to \$10.50 Jan 1, 2022 (thousands)	15.4	17.8	18.5
	# of walk-aways	1	1	1
	# of programs available to residents	9	12	15
	# of participants in all programs	265	275	280
38-06-14	<i>Plummer Community Corrections Center</i>			
	% of successful releases	90	95	95
	# of community service hours	15,460	30,142	31,505
	\$ cost avoidance at \$9.25 minimum wage in FY21 & FY22 (1/2 year); increase to \$10.50 Jan 1, 2022 (thousands)	143.0	297.7	330.8
	# of walk-aways	7	15	15
	# of programs available to residents	28	30	30
	# of participants in all programs	292	314	314

Correction

