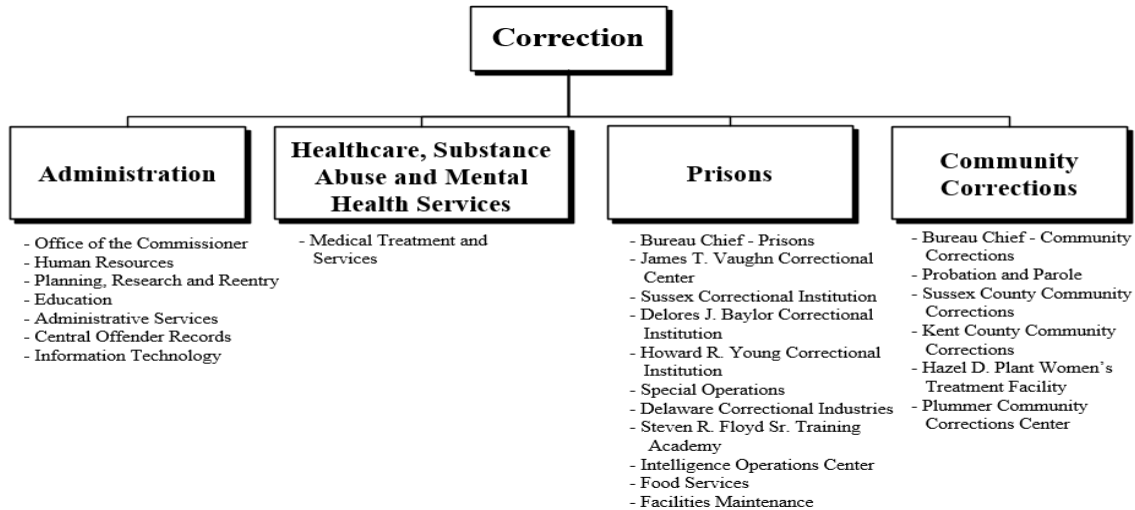
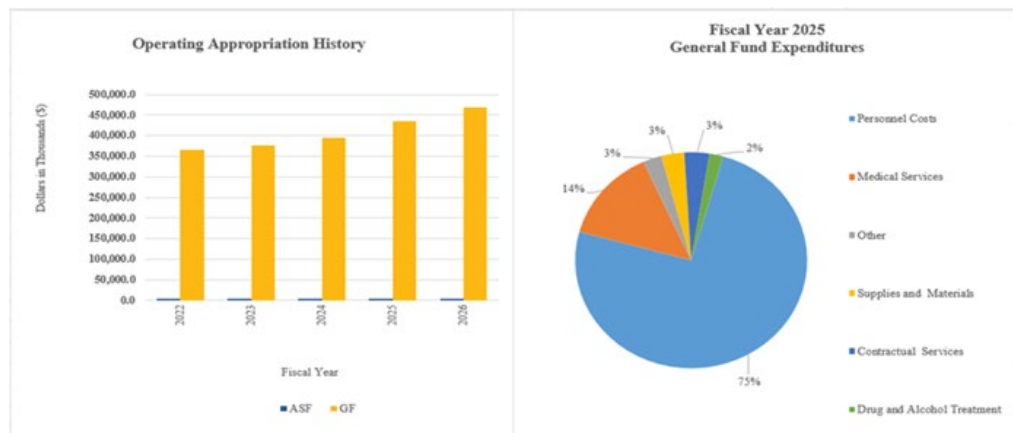


Correction



At a Glance

- Enhance public safety through the supervision of 4,500 incarcerated individuals and 10,000 probationers within Department of Correction (DOC) facilities and communities;
- Create an environment conducive to productive programming and treatment for incarcerated individuals;
- Maintain a stable and skilled workforce through recruitment initiatives and varied professional development opportunities;
- Maintain a system-wide emergency preparedness response capability; and
- Ensure every incarcerated individual receives healthcare, substance abuse and mental health treatment services in compliance with National Commission on Correctional Health Care standards.



Correction



Overview

The mission of DOC is to protect the public and promote successful reentry through safe and secure facilities, effective supervision, and rehabilitative services supported by a professional and diverse workforce. The department is comprised of the Office of the Commissioner, Bureau of Administrative Services, Bureau of Healthcare, Substance Abuse and Mental Health Services, Bureau of Prisons, and Bureau of Community Corrections.

On the Web

For more information visit doc.delaware.gov.

Performance Measures

IPU	Performance Measure Name	Fiscal Year 2025 Actual	Fiscal Year 2026 Budget	Fiscal Year 2027 Governor's Recommended
38-01-01	<i>Office of the Commissioner</i>			
	# of victim notification letters	10,434	13,000	13,000
	# of initiated social media posts*	391	390	390
	# of social media post reach*	655,562	660,000	670,000
	# of inquires addressed by Community Relations*	1,232	1,250	1,250
	<i>*New Performance Measure</i>			
38-01-02	<i>Human Resources</i>			
	# of ADA accommodations processed*	249	240	240
	% of diverse workforce*	39	39	40
	# of participants attending DOC hiring events*	1,084	930	930
	<i>*New Performance Measure</i>			
38-01-03	<i>Planning, Research and Reentry</i>			
	% of research proposals approved*	100	95	95
	# of programs approved for good time*	8	7	7
	# of facilities that have achieved or sustained ACA elective accreditation*	100	100	100
	<i>*New Performance Measure</i>			

Correction



IPU	Performance Measure Name	Fiscal Year 2025 Actual	Fiscal Year 2026 Budget	Fiscal Year 2027 Governor's Recommended
38-01-04	Education			
	# of incarcerated individuals enrolled in academics	1,973	1,993	2,012
	# of GEDs/diplomas earned	171	179	182
	# of vocational certificates earned	746	750	757
	Level V and Level IV tablet activity*			
	# of courses completed	10,892	10,800	10,800
	# of unique active learners	4,406	4,400	4,400
	# of learning hours	129,000	125,000	125,000
	<i>*New Performance Measure</i>			
38-01-10	Administrative Services			
	# of payment vouchers reported as exceptions on quarterly reconciliation	0	0	0
	# of purchase orders reported as exceptions on quarterly reconciliation	0	0	0
	# of days to complete the monthly procurement card reconciliation from end of billing cycle	16	15	15
	# of on-demand payroll checks processed	55	100	100
	# of staff vacancies*			
	correctional officer	210	120	120
	probation officer	14	10	10
	non-security	36	30	30
	<i>*New Performance Measure</i>			
38-01-12	Central Offender Records			
	# of admissions processed	10,764	11,000	11,000
	# of felony transmittal requests/research*	2,593	1,000	1,000
	# of sentences calculated**	21,660	22,000	21,000
	# of releases processed**	9,166	9,500	9,300
	# of Expungements**	751	2,500	1,000
	<i>*Felony Transmittals – FY25 figure increased due to federal election year.</i>			
	<i>**FY26 increase related to SB111/SB112 due to working through older cases.</i>			
38-01-14	Information Technology			
	% of high priority help desk calls resolved within one hour	92	93	93

Correction



IPU	Performance Measure Name	Fiscal Year 2025 Actual	Fiscal Year 2026 Budget	Fiscal Year 2027 Governor's Recommended
38-02-01	<i>Medical Treatment and Services</i>			
	# of sick calls completed*	26,829	27,000	27,000
	# of chronic care patient visits completed*	8,464	8,400	8,400
	# of individuals that completed a substance use disorder program*	1,078	1,100	1,100
	% of patients on Medication Assisted Treatment (MAT) weekly**	717	800	900
	<i>*New Performance Measure</i> <i>**Increase in the number of patients enrolled in MAT programs, anticipate trend to continue.</i>			
38-04-01	<i>Bureau Chief - Prisons</i>			
	# of individuals classified to substance use treatment programs, work release, and supervised custody	822	1,220	1,220
	# of initial security/custody level classifications	1,406	3,000	3,000
	# of reclassification security/custody level classifications	5,022	5,000	5,000
	# of interstate compact/contract cases (in-state)	42	50	50
	# of interstate compact/contract cases (out-of-state)	56	70	70
	# of Level of Service/Risk Need Responsivity (LS/RNR) completed at Level V	1,503	1,750	1,750
38-04-03	<i>James T. Vaughn Correctional Center</i>			
	# of work hours - incarcerated individuals	1,389,836	1,389,000	1,389,000
	\$ cost avoidance at minimum wage (thousands)	19,631.4	20,835.0	20,835.0

Correction



IPU	Performance Measure Name	Fiscal Year 2025 Actual	Fiscal Year 2026 Budget	Fiscal Year 2027 Governor's Recommended
	# of visually impaired materials produced**			
	Braille transcription	56,602	56,000	56,000
	Large print ***	10,010	10,000	10,000
	Graphics	4,530	4,500	4,500
	Digital pages****	0	4,300	2,300
	# of treatment programs available (good time eligible) *	12	12	12
	# of activities available (ineligible for good time) *	24	24	24
	# of video court/teleconferences	1,874	2,000	2,000
	<i>*New Performance Measure</i> <i>**The number of visually impaired materials produced varies from year to year based on customer needs and resources.</i> <i>***Reduced count due to increased demand for large color print which is processed by the DVI Materials Center.</i> <i>****No activity in FY25 due to caseload and capacity, resulting in outsourcing digital imaging.</i>			
38-04-04	Sussex Correctional Institution			
	# of work hours – incarcerated individuals	609,930	610,000	610,000
	\$ cost avoidance at minimum wage (thousands)	8,615.3	9,150.0	9,150.0
	# of treatment programs available (good time eligible) *	25	26	26
	# of activities available (ineligible for good time) *	31	32	32
	# of video court/teleconferences	7,673	7,700	7,700
	<i>*New Performance Measure</i>			
38-04-05	Delores J. Baylor Correctional Institution			
	# of work hours – incarcerated individuals	128,463	130,000	130,000
	\$ cost avoidance at minimum wage (thousands)	1,814.5	1,950.0	1,950.0
	# of treatment programs available (good time eligible) *	22	22	22

Correction



IPU	Performance Measure Name	Fiscal Year 2025 Actual	Fiscal Year 2026 Budget	Fiscal Year 2027 Governor's Recommended
	# of activities available (ineligible for good time) *	17	17	17
	# of video court/teleconferences	3,891	3,900	3,900
	<i>*New Performance Measure</i>			
38-04-06	<i>Howard R. Young Correctional Institution</i>			
	# of work hours – incarcerated individuals	550,347	550,500	550,500
	\$ cost avoidance at minimum wage (thousands)	7,773.7	8,257.5	8,257.5
	# of treatment programs available (good time eligible) *	14	14	14
	# of activities available (ineligible for good time) *	15	15	15
	# of video court/teleconferences	8,499	8,500	8,500
	<i>*New Performance Measure</i>			
38-04-08	<i>Special Operations</i>			
	# of incarcerated individuals transported	27,572	30,000	30,000
	# of Correctional Emergency Response Team missions	187	190	190
	# of K-9 teams certified to Police Dog Level 1*	27	13	9
	# of detector dogs trained and operational*	17	17	19
	# of Correctional Emergency Response Team trainings (CERT/CIG/CNT/CISM)	115	115	115
	<i>*Transitioning from Level 1 police dogs to detector dogs.</i>			
38-04-09	<i>Delaware Correctional Industries</i>			
	# of incarcerated individuals employed	137	145	150
	\$ net sales (thousands)	2,106	2,198	2,250
	# of completed work orders	2,464	2,513	2,573
38-04-12	<i>Steven R. Floyd Sr. Training Academy</i>			
	# of Correctional Training Instructor (CTI) certifications/continuing education courses/seminars completed	35	40	40
	# of staff training hours completed*	31,094	32,000	32,000
	<i>*New Performance Measure</i>			

Correction



IPU	Performance Measure Name	Fiscal Year 2025 Actual	Fiscal Year 2026 Budget	Fiscal Year 2027 Governor's Recommended
38-04-13	Intelligence Operations Center			
	# of requests for information	919	950	950
	# of requests for service	847	950	1,000
	# of intelligence products	77	80	80
	# of assists to institutions	789	825	825
	# of assists to partner agencies	807	825	825
38-04-20	Food Services			
	# of incarcerated individuals trained in food safety	327	335	335
	# of food service related grievances from incarcerated individuals	365	365	365
	# of meals prepared	5,058,900	5,250,000	5,250,000
38-04-40	Facilities Maintenance			
	# of work orders completed	24,013	25,000	25,000
	% of work orders completed within 30 days	99	99	99
38-06-01	Bureau Chief - Community Corrections			
	#of level of service/risk needs responsivity (LS/RNR) *	553	575	575
	# of administrative commitments to level IV*	263	275	275
	# of video court/teleconferences*	1,331	1,350	1,350
	*New Performance Measure			
38-06-02	Probation and Parole			
	Average caseload size:			
	Level I	239	250	250
	Level II/ Level III	42	45	45
	Level IV (Home Confinement)	16	18	18
	Pretrial	28	35	35
	#of level of service/risk needs responsivity (LS/RNR) completed by Probation and Parole*	3,476	3,750	3,750

Correction



IPU	Performance Measure Name	Fiscal Year 2025 Actual	Fiscal Year 2026 Budget	Fiscal Year 2027 Governor's Recommended
	# of monitoring units in service: Standard - HC Cell – HC** GPS Alcohol Device Monitoring	151 96 689 149	175 100 700 175	175 100 700 175
	*New Performance Measure **Increase in cell device use, due to discontinued use of landlines.			
38-06-07	Sussex County Community Corrections			
	# of community service hours	56,882	60,000	65,000
	\$ cost avoidance at minimum wage (thousands)	803.5	900.0	975.0
	# of walk-aways	4	4	4
	# of programs available (good time eligible)	17	19	21
	# of activities available (ineligible for good time) *	149	175	175
	*New Performance Measure			
38-06-08	Kent County Community Corrections			
	# of community service hours	11,341	12,000	12,000
	\$ cost avoidance at minimum wage (thousands)	160.2	180.0	180.0
	# of walk-aways	0	0	0
	# of programs available (good time eligible)	6	6	6
	# of activities available (ineligible for good time) *	6	6	6
	# of participants in the R2R program	280	290	290
	*New Performance Measure			
38-06-13	Hazel D. Plant Women’s Treatment Facility			
	# of community service hours	5,101	5,150	5,200
	\$ cost avoidance at minimum wage (thousands)	72.1	77.3	78.0
	# of walk-aways	0	1	1
	# of programs available (good time eligible)	4	4	4

Correction



IPU	Performance Measure Name	Fiscal Year 2025 Actual	Fiscal Year 2026 Budget	Fiscal Year 2027 Governor's Recommended
	# of activities available (ineligible for good time) *	9	9	10
	# of participants in all programs	131	140	140
	*New Performance Measure			
38-06-14	Plummer Community Corrections Center			
	# of community service hours	30,779	0	0
	\$ cost avoidance at minimum wage (thousands)	434.8	0	0
	# of walk-aways	9	0	0
	# of programs available (good time eligible)	25	0	0
	# of activities available (ineligible for good time) *	7	0	0
	*New Performance Measure			
No data for 2026/2027 due to the decommission of the Plummer Community Corrections Center.				