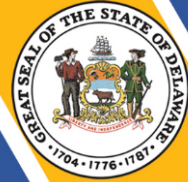


Health and Social Services



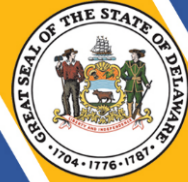
Project Summary Chart

State Capital Funds

Project Name	FY2026	FY2027 Request	FY2027 Recommendation	FY2028 Request	FY2029 Request
1. Maintenance and Restoration	\$ 7,500,000	\$ 5,750,000	\$ 4,750,000	\$ 7,000,000	\$ 7,250,000
2. Minor Capital Improvement and Equipment*	\$ 5,950,000	\$ 7,500,000	\$ 5,750,000	\$ 8,000,000	\$ 8,000,000
3. Upgrade to Smartcomm for Cloud-based Correspondence Platform	\$ -	\$ 408,000	\$ 408,000	\$ -	\$ -
4. Supplemental Nutrition Assistance Program (SNAP) - National Accuracy Clearinghouse (NAC) Compliance	\$ -	\$ 2,100,000	\$ 2,100,000	\$ -	\$ -
5. New Medicaid Employment, Education and Training Application Requirements	\$ -	\$ 789,500	\$ 789,500	\$ -	\$ -
6. ASSIST Worker Web (AWW) Upgrade for Children's Community Alternative Disability Program (CCADP) Compliance	\$ -	\$ 152,440	\$ 152,440	\$ -	\$ -
7. ASSIST Change Request and Error Backlog	\$ -	\$ 4,766,666	\$ 2,383,333	\$ -	\$ -
8. Delaware Medicaid Enterprise System (DMES) System Integrator Implementation	\$ -	\$ 289,997	\$ 289,997	\$ -	\$ -
9. ASSIST Refresh and Migration of the Public and Client Facing Subsystems	\$ -	\$ 2,251,057	\$ 2,251,057	\$ -	\$ -
10. Delaware Medicaid Enterprise System (DMES) Provider Automated Billing System Upgrade	\$ -	\$ 935,930	\$ 935,930	\$ -	\$ -
11. Cabling Upgrade for the Springer Building	\$ -	\$ 2,500,000	\$ -	\$ -	\$ -
12. ASSIST Provider Self-Service Integration with OKTA	\$ -	\$ 408,000	\$ -	\$ -	\$ -
13. Herman Holloway Campus Powerhouse Switchgear Replacement	\$ -	\$ 3,700,000	\$ -	\$ -	\$ -
14. Roof Replacements*	\$ 4,500,000	\$ 4,000,000	\$ 4,000,000	\$ 3,000,000	\$ 3,500,000
15. Drinking Water State Revolving Fund (DWSRF)	\$ 5,529,200	\$ 8,000,052	\$ 8,000,052	\$ 8,000,052	\$ 8,000,052
16. Delaware Clean Water Trust	\$ -	\$ 10,000,000	\$ -	\$ 10,000,000	\$ 10,000,000
17. ASSIST Worker Assistant Bot	\$ -	\$ 1,500,000	\$ -	\$ -	\$ -
18. ASSIST Correspondence Assistant Bot	\$ -	\$ 1,000,000	\$ -	\$ -	\$ -
Total:	\$ 23,479,200	\$ 56,051,642	\$ 31,810,309	\$ 36,000,052	\$ 36,750,052

*Funds allocated to the Office of Management and Budget.

Health and Social Services



1. Maintenance and Restoration

Funding is requested for immediate repairs to keep facilities open, safe and up to required state and federal standards.

Funding Schedule

	State	Federal	Other
FY 2026	\$ 7,500,000	\$ -	\$ -
FY 2027	\$ 5,750,000	\$ -	\$ -
FY 2028	\$ 7,000,000	\$ -	\$ -
FY 2029	\$ 7,250,000	\$ -	\$ -
Total	ONGOING	\$ -	\$ -

2. Minor Capital Improvement and Equipment

Funding is requested to mitigate the deferred maintenance backlog of the department and to prevent building and grounds deterioration.

Funding Schedule

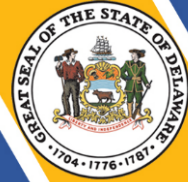
	State	Federal	Other
FY 2026	\$ 5,950,000	\$ -	\$ -
FY 2027	\$ 7,500,000	\$ -	\$ -
FY 2028	\$ 8,000,000	\$ -	\$ -
FY 2029	\$ 8,000,000	\$ -	\$ -
Total	ONGOING	\$ -	\$ -

3. Upgrade to Smartcomm for Cloud-based Correspondence Platform

Funding is requested to move the application that creates more than 20 million notices and letters annually through the Application for Social Services and Internal Screening Tool (ASSIST) to a cloud-based service. The current application has met its end-of-life and will not be operational in FY 2027. This application supports all Division of Social Services programs including but not limited to the Supplemental Nutrition Assistance Program (SNAP), Medicaid, Temporary Assistance for Needy Families (TANF) and Purchase of Care (POC) with approximately 260,000 residents receiving services. Notices are federally required for all actions taken on eligibility determinations.

Funding Schedule

	State	Federal	Other
FY 2027	\$ 408,000	\$ 792,000	\$ -
Total	\$ 408,000	\$ 792,000	\$ -



4. Supplemental Nutrition Assistance Program (SNAP) - National Accuracy Clearinghouse (NAC) Compliance

Funding is requested to interface Application for Social Services and Internal Screening Tool (ASSIST) with the federal National Accuracy Clearinghouse (NAC). Delaware is mandated to comply in FY 2027. Being out of compliance may lead to corrective actions and financial penalties, along with increased instances of fraud and improper payments. The interface will identify and prevent duplication in SNAP participation across multiple states.

Funding Schedule

	State	Federal	Other
FY 2027	\$ 2,100,000	\$ 700,000	\$ -
Total	\$ 2,100,000	\$ 700,000	\$ -

5. New Medicaid Employment, Education and Training Application Requirements

Funding is requested to make necessary Application for Social Services and Internal Screening Tool (ASSIST) changes to comply with the federally mandated work, training and school requirements to obtain and/or retain Medicaid services for certain participants. These modifications must be implemented within FY 2027 and will allow ASSIST to track and verify all new requirements.

Funding Schedule

	State	Federal	Other
FY 2027	\$ 789,500	\$ 7,105,500	\$ -
Total	\$ 789,500	\$ 7,105,500	\$ -

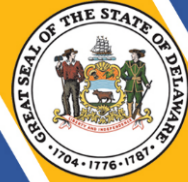
6. ASSIST Worker Web (AWW) Upgrade for Children's Community Alternative Disability Program (CCADP) Compliance

Funding is requested to enhance the Application for Social Services and Internal Screening Tool (ASSIST) Worker Web system to include real-time medical assessment data during Medicaid eligibility reviews. Currently, evaluations for children up to their 19th birthday are manually entered into Excel spreadsheets and are not integrated with the eligibility system. This outdated process has resulted in a misalignment of medical evaluations. The proposed enhancements will involve the development of a dedicated medical eligibility screen and corresponding workflow modifications to ensure seamless integration and processing of medical data. These improvements are expected to greatly increase operational efficiency, reduce delays, and ensure timely notifications. The current process places Delaware out of compliance with changes to regulations from the federal Centers for Medicare and Medicaid Services (CMS) which poses the risk of penalties and a reduction in federal funding.

Funding Schedule

	State	Federal	Other
FY 2027	\$ 152,440	\$ 457,320	\$ -
Total	\$ 152,440	\$ 457,320	\$ -

Health and Social Services



7. ASSIST Change Request and Error Backlog

Funding is requested to address approximately 770 backlogged system changes and errors within the Application for Social Services and Internal Screening Tool (ASSIST) platform. The backlog has accumulated due to ongoing changes to federal policies and regulations, Community Legal Aid Society, Inc. (CLASI) findings, and necessary upgrades to underlying technologies.

Many of the unresolved issues are critical, with some directly impacting system security and have been identified in federal Centers for Medicare and Medicaid Services (CMS) findings with delayed remediation timelines. Without timely intervention, the backlog is expected to continue growing, increasing risk and potentially impacting service delivery, compliance, and data integrity.

Funding Schedule

	State	Federal	Other
FY 2027	\$ 4,766,666	\$ 9,252,942	\$ -
Total	\$ 4,766,666	\$ 9,252,942	\$ -

8. Delaware Medicaid Enterprise System (DMES) System Integrator Implementation

Funding is requested to implement the System Integrator. Initial funding was used to support project planning and the development of internal governance structures to support system integration. The current Medicaid Management Information Systems (MMIS) is a collection of state systems that adjudicate medical claims; enroll providers into the Medicaid program; pay providers and managed care organizations; enroll members into managed care plans; manage medical prior authorizations; identify third party coverage of medical services; support data analytics; and report financial and other information to federal Centers for Medicare and Medicaid Services (CMS). The System Integrator will provide technical components that coordinate file transfer, data communications, and data management between the various independent system modules.

Funding Schedule

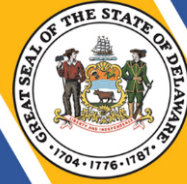
	State	Federal	Other
FY 2027	\$ 289,997	\$ 2,609,973	\$ -
Total	\$ 289,997	\$ 2,609,973	\$ -

9. ASSIST Refresh and Migration of the Public and Client Facing Subsystems

Funding is requested to update the Application for Social Services and Internal Screening Tool (ASSIST) public facing portal. This project will modernize the portal to upgrade underlying obsolete and deprecated technologies along with adding new functionality. It will help to comply with the federal Centers for Medicare and Medicaid Services (CMS) Minimum Acceptable Risk Standards for Exchanges (CMS MARS-E).

Funding Schedule

	State	Federal	Other
FY 2027	\$ 2,251,057	\$ 3,832,881	\$ -
Total	\$ 2,251,057	\$ 3,832,881	\$ -



10. Delaware Medicaid Enterprise System (DMES) Provider Automated Billing System Upgrade

Funding is requested to enhance the Delaware Medicaid Enterprise System's (DMES) billing platform to support payment processing for the Division of Substance Abuse and Mental Health (DSAMH) clients for providers. This system upgrade will introduce real-time safeguards to detect and prevent billing duplication, resulting in a more efficient process and reducing the risk of excess or late payments.

Funding Schedule

	State	Federal	Other
FY 2027	\$ 935,930	\$ 794,070	\$ -
Total	\$ 935,930	\$ 794,070	\$ -

11. Cabling Upgrade for the Springer Building

Funding is requested to replace all existing network cabling in the Springer building in order to bring it up to current standards. Much of the cabling infrastructure in this building consists of outdated CAT3 and CAT5 cables, which are inadequate for supporting modern applications, services, and high-speed data transfer.

Currently, all other Herman Holloway campus buildings have been upgraded to at least CAT6 cabling, enabling reliable, high-bandwidth connectivity. The aging infrastructure in the Springer building is now a bottleneck, degrading network performance and impeding the flow of information across the campus network. This is affecting both day-to-day operations and the user experience for staff and contractors.

Funding Schedule

	State	Federal	Other
FY 2027	\$ 2,500,000	\$ -	\$ -
Total	\$ 2,500,000	\$ -	\$ -

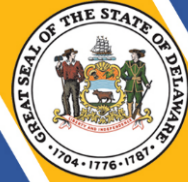
12. ASSIST Provider Self-Service Integration with OKTA

Funding is requested to integrate the DHSS's OKTA identity management system into the public facing components of the Application for Social Services and Internal Screening Tool (ASSIST) platform. The current technology being used is deprecated and integration with OKTA will bring these subsystems into compliance with the Delaware Department of Technology and Information policies. Once completed, these users will log into either my.delaware.gov or id.delaware.gov in order to gain system access.

Funding Schedule

	State	Federal	Other
FY 2027	\$ 408,000	\$ 792,000	\$ -
Total	\$ 408,000	\$ 792,000	\$ -

Health and Social Services



13. Herman Holloway Campus Powerhouse Switchgear Replacement

Funding is requested to replace the outdated switchgear at the Herman Holloway Campus powerhouse, which has been in continuous operation for 32 years. The current equipment is now considered obsolete, with replacement parts no longer available on the market.

This upgrade is critical to restoring full, automatic transfer capability between the campus's primary and secondary power sources. At present, in the event of a utility outage, buildings not supported by backup generators—including essential facilities such as the payroll office—face a significant risk of power loss. When outages occur, power restoration must be performed manually by an external contractor, causing unacceptable delays and disruption to critical state operations.

Replacing the switchgear will significantly improve the reliability and resilience of the campus power infrastructure, reduce downtime, and ensure continued operation of essential services during potential power disruptions.

Funding Schedule

	State	Federal	Other
FY 2027	\$ 3,700,000	\$ -	\$ -
Total	\$ 3,700,000	\$ -	\$ -

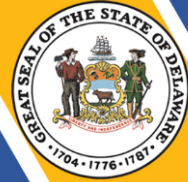
14. Roof Replacements

Funding is requested to replace aging roofs on several DHSS-owned buildings. At this time, all existing roof replacement funds are fully encumbered for current and ongoing projects. However, there are multiple buildings with roofs that are projected to require repair or full replacement by 2027.

Funding Schedule

	State	Federal	Other
FY 2026	\$ 4,500,000	\$ -	\$ -
FY 2027	\$ 4,000,000	\$ -	\$ -
FY 2028	\$ 3,000,000	\$ -	\$ -
FY 2029	\$ 3,500,000	\$ -	\$ -
Total	ONGOING	\$ -	\$ -

Health and Social Services



15. Drinking Water State Revolving Fund (DWSRF)

Funding is requested for the Drinking Water State Revolving Fund (DWSRF). The fund provides low-interest loans to community water systems for infrastructure improvements. The DWSRF federal grant requires a state match of 20 percent of the grant award. Projects are solicited twice a year. The proposals are reviewed, ranked and approved by the U.S. Environmental Protection Agency and the state's Water Infrastructure Advisory Council.

Funding Schedule

	State	Federal	Other
FY 2026	\$ 5,529,200	\$ -	\$ -
FY 2027	\$ 8,000,052	\$ 40,000,260	\$ -
FY 2028	\$ 8,000,052	\$ 40,000,260	\$ -
FY 2029	\$ 8,000,052	\$ 40,000,260	\$ -
Total	\$ 29,529,356	\$ 120,000,780	\$ -

16. Delaware Clean Water Trust

Funding is requested for the Delaware Clean Water Trust. The Clean Water Trust Oversight Committee oversees the Delaware Clean Water Trust and works to coordinate state programs that impact the quality of the state's water resources. Funds will be used for drinking water infrastructure improvement projects in disadvantaged communities that are ineligible for traditional DWSRF loans. Additionally, Clean Water Trust funds may be used to satisfy state match requirements for the DWSRF if additional federal funding becomes available.

Funding Schedule

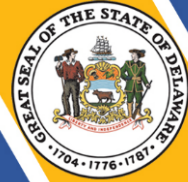
	State	Federal	Other
FY 2027	\$ 10,000,000	\$ -	\$ -
FY 2028	\$ 10,000,000	\$ -	\$ -
FY 2029	\$ 10,000,000	\$ -	\$ -
Total	\$ 30,000,000	\$ -	\$ -

17. ASSIST Worker Assistant Bot

Funding is requested to install an Application for Social Services and Internal Screening Tool (ASSIST) Worker Assistant Bot. The bot will use GenAI to accept and analyze existing policy manuals, memos, system documents, and process maps to help answer any questions that workers may have as they process all ASSIST correspondence for approximately 260,000 resident applications. It will be able to help answer complex policy, operational procedure, and system questions by analyzing documents fed into it. The bot will help with the efficiency of the worker and reduce error rates.

Funding Schedule

	State	Federal	Other
FY 2027	\$ 1,500,000	\$ 2,911,764	\$ -
Total	\$ 1,500,000	\$ 2,911,764	\$ -



18. ASSIST Correspondence Assistant Bot

Funding is requested to install a Application for Social Services and Internal Screening Tool (ASSIST) Correspondence Simplification Bot. This bot will create videos to simplify summaries of ASSIST client correspondence powered by GenAI. By clearly communicating information from notices, it can significantly enhance the user experience by offering a more engaging and understandable format. The videos will make complex information easier to grasp, boosting client engagement. Currently, 70 percent of incoming calls are from individuals who do not understand the content of notifications they receive. This bot will provide an opportunity to streamline the overall process while reducing call center demands.

Funding Schedule

	State	Federal	Other
FY 2027	\$ 1,000,000	\$ 1,941,175	\$ -
Total	\$ 1,000,000	\$ 1,941,175	\$ -